



Dr. Gayetri
Functional Medicine Practitioner

Terms and Conditions

Booking and Cancellation Fees:

All of our patient packages can be secured with a non-refundable £275 booking fee. Security Deposit of £275 is required at the time of booking. The remainder of the fee is payable at the end of the 1st appointment. We require 48 hours to change the appointment date.

Secure credit card payments are taken online via Stripe and Go Cardless.

Once you have booked an appointment you will receive:

- An email to confirm the booking.
- The questionnaire and diet diary which needs to be completed 72 hours before the appointment to allow time for preparation.
- Each appointment with Dr Gayetri will be used to discuss a maximum of 1 result.
- Additional testing will be discussed and charged at an extra £149 per test due to the time it takes to interpret and discuss results.

What is the cancellation policy?

We have a very simple policy when it comes to cancellations. Please cancel or reschedule your appointment 48 hours prior to the specified date for a more suitable time. You may reschedule twice without losing the deposit. If you cancel within the 48 hours you will lose the security deposit. If you cancel within 24 hours, the full fee will be charged reflecting time allocated with Dr Gayetri for the booking. This is because, we will typically see only 3-4 patients a day and a last minute cancellation is not often possible for us to fill so please bear this in mind.

Do you offer payment plans?

We offer payment plans if you choose our one of the Silver Renew, Gold Revive, Diamond Restore or Platinum Transformation.

£275 security deposit at time of booking

£325 at end of the first appointment with Dr

The remainder of the fee will be split equally and monthly over the time period for that particular package.